

UNITED HEALTHCARE STUDENT RESOURCES HEALTH INSURANCE POLICY YEAR 2017 – 2018

August 1, 2017 – July 31, 2018

Contact Charlene Hane if any questions – chane@utsi.edu (931) 393-7228

- [University of Tennessee Student Health Insurance Link](https://www.studenthealthprograms.com/)
- [Enrollment Form Link](https://www.studenthealthprograms.com/lib/file/manager/2017-18_STUDENT_form.pdf)

The 2017-18 Plan Includes:

- Unlimited Maximum Benefit for Covered Expenses
- No Pre-Existing Condition Exclusion or Limitation
- Coverage available for eligible Dependents
- \$500 Deductible for Preferred Providers per Insured Person, per Policy Year
- Covered Medical Expenses for Preferred Providers are payable at 80%
- \$25 In-Network Physician Visit Copay
- \$20/\$50/\$80 Prescription Drug Benefit Copays

[View the full Brochure](#)

2017-18 Premium Options: \$1884 Annually – Paid by UTSI if Graduate Research Assistant

(if adding a dependent, premiums are to be added together)

- STUDENT: Annual \$1884; Fall \$785; Spring/Summer \$1099; Summer \$471
- SPOUSE: Annual \$1884; Fall \$785; Spring/Summer \$1099; Summer \$471
- EACH CHILD: Annual \$1884; Fall \$785; Spring/Summer \$1099; Summer \$471
- 2+ CHILDREN: Annual \$3768; Fall \$1570; Spring/Summer \$2198; Summer: \$942

As a participant in the UnitedHealthcare StudentResources Health Plan you will have access to:

- Specialized care programs and services when you have serious health concerns
- UnitedHealthcare's preferred provider network including over 660,000 doctors and health professionals and 5,200 hospitals
- Informational tools to help you and your doctor make informed decisions about your care
- Optional dental coverage for you and your family
- Access to *NurseLine*, where Registered Nurses with an average of 20 years of experience are available to address your questions or concerns 24 hours a day
- Toll-free Customer Service support at 800-767-0700 or customerservice@uhcsr.com

You'll also have 24-hour access to personal information on UHCSR.com, where you can:

- Download your ID card to your computer or mobile device, print a copy of your ID card, or request an ID card be mailed to you
- View coverage details, including deductible and copay information
- Check claims status and access UHC SR's *Message Center*
- Find a doctor, hospital or pharmacy
- Learn about health conditions, treatments and procedures
- View pricing information about most prescription medications

Coverage While Away from Home

UnitedHealthcare StudentResources contracts thousands of locations nationwide. This means that when you are traveling or visiting areas outside Tennessee, it's possible you will still be near one of our network doctors or health care professionals. If you need medical care while outside of Tennessee, contact the toll-free Customer Care number on your ID card; or you can search an online provider directory at uhcsr.com to find network doctors or other health care professionals in the area you are visiting. Just select the UnitedHealthcare Choice Plus Plan.

UHC Global: Global Emergency Medical Assistance

UnitedHealthcare StudentResources policies automatically come with a powerful global assistance plan called UHC Global.

With UHC Global, anytime a member travels more than 100 miles from home or to another country and experiences a medical emergency, they can make a single phone call to the Operations Center for help. Their call will be answered by one of UHC Global's medically-certified crisis managers, who can put in motion a vast number of emergency resources to solve any problem, 24/7. Members or their representatives can call 800-527-0218 toll free within the U.S. or 410-453-6330 collect outside the U.S.

The Emergency Medical Evacuation services are not meant to be used in lieu of or replace local emergency services such as an ambulance requested through emergency 911 telephone assistance. All services must be arranged and provided by UHC Global; any services not arranged by UHC Global will not be considered for payment.

[All International Students MUST have health insurance. They may enroll in the University's plan or have coverage through another health plan.](#)